



Suffolk Safeguarding Children Board

www.suffolkscb.org.uk

Safeguarding is everyone's responsibility

If you are worried about a child, talk to your Safeguarding Lead within your own organisation to discuss your concerns at the earliest opportunity.

You can also seek advice from the MASH
Professional Consultation Line: 0345 606 1499



The MASH consultation line is for you to discuss the most appropriate and effective way of providing or obtaining help and support for a child (or adult) you feel is at risk of abuse. This will include advice and guidance about making a referral where necessary, including how to involve parents.

You may become aware of a concern by:

- Your own observations
- Being told by the child or young person
- Being told by another person
- Being told by the abuser

In Early Help cases no Multi-Agency Referral Form should be sent to the MASH without prior discussion with the Practice Lead or Team manager of the relevant Early Help team. Where a child and family have an allocated Social Worker you will need to contact the named Social Worker Directly to discuss any concerns.

[Working in partnership across Suffolk to safeguard children](#)



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If you have an immediate safeguarding concern you should contact 'Customer First' on:

0808 800 4005 24 hours

In an emergency, you can telephone 999 and contact the Police

All referrals should be followed up by completion of a Multi-Agency Referral Form (MARF) within 24 hours. The MARF is available on the LSCB website.

Suffolk LSCB has a range of leaflets, guidance, policies and procedures, including the LSCB Thresholds for Intervention document, on their website: www.suffolkscb.org.uk